

**Tariff «Global Freight Flex»  
for legal entities (export) (EUR)**

| Delivery area    | 1     | 2     | 3     | 4     | 5     | 6     | 7     | 8     | 9     | 10    | USA   |
|------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| <b>Documents</b> |       |       |       |       |       |       |       |       |       |       |       |
| up to 0,1 kg     | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 12,63 |
| up to 0,25 kg    | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 14,92 |
| up to 0,4 kg     | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 17,22 |
| up to 0,5 kg     | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 18,37 |
| up to 1 kg       | 11,64 | 14,97 | 14,48 | 14,59 | 15,82 | 27,95 | 28,36 | 29,18 | 26,72 | 31,85 | 27,55 |
| <b>Parcels</b>   |       |       |       |       |       |       |       |       |       |       |       |
| up to 0,1 kg     | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 12,63 |
| up to 0,25 kg    | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 14,92 |
| up to 0,4 kg     | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 17,22 |
| up to 0,5 kg     | 10,53 | 14,3  | 13,05 | 14,18 | 15,41 | 26,72 | 25,28 | 25,89 | 23,22 | 27,95 | 18,37 |
| up to 1 kg       | 11,64 | 14,97 | 14,48 | 14,59 | 15,82 | 27,95 | 28,36 | 29,18 | 26,72 | 31,85 | 27,55 |
| up to 1,5 kg     | 12,08 | 15,97 | 15,1  | 15,41 | 16,65 | 30,62 | 31,65 | 32,68 | 30,00 | 35,96 | 30,99 |
| up to 2 kg       | 12,08 | 15,97 | 15,1  | 15,82 | 17,06 | 33,50 | 32,26 | 34,32 | 33,50 | 38,22 | 33,29 |
| up to 2,5 kg     | 12,53 | 16,96 | 15,72 | 17,06 | 18,29 | 36,99 | 35,55 | 37,81 | 37,40 | 42,33 | 35,58 |
| up to 3 kg       | 12,53 | 16,96 | 15,72 | 17,47 | 18,70 | 39,87 | 38,02 | 40,48 | 40,69 | 46,65 | 39,03 |
| up to 3,5 kg     | 12,97 | 17,96 | 16,33 | 18,70 | 20,14 | 42,75 | 41,31 | 43,36 | 43,77 | 50,76 | 41,32 |
| up to 4 kg       | 12,97 | 17,96 | 16,33 | 18,91 | 20,55 | 45,42 | 44,18 | 46,24 | 47,06 | 53,64 | 43,62 |
| up to 4,5 kg     | 13,42 | 18,96 | 16,95 | 20,35 | 22,19 | 48,29 | 46,86 | 49,32 | 50,14 | 57,95 | 45,91 |
| up to 5 kg       | 13,42 | 18,96 | 16,95 | 20,76 | 22,40 | 50,97 | 49,73 | 52,20 | 53,23 | 62,06 | 50,51 |
| up to 5,5 kg     | 13,86 | 19,96 | 17,36 | 21,99 | 24,04 | 52,61 | 51,58 | 54,05 | 56,51 | 64,94 | 52,8  |
| up to 6 kg       | 13,86 | 19,96 | 17,36 | 22,40 | 24,25 | 54,46 | 53,23 | 55,90 | 58,57 | 66,58 | 55,1  |
| up to 6,5 kg     | 14,3  | 20,96 | 17,98 | 23,84 | 25,69 | 56,10 | 55,08 | 57,75 | 60,62 | 69,67 | 57,39 |
| up to 7 kg       | 14,3  | 20,96 | 17,98 | 24,04 | 26,10 | 57,75 | 56,72 | 59,60 | 62,47 | 72,54 | 61,98 |
| up to 7,5 kg     | 14,75 | 21,95 | 18,59 | 25,48 | 27,54 | 59,60 | 58,57 | 61,65 | 64,53 | 74,19 | 64,28 |
| up to 8 kg       | 14,75 | 21,95 | 18,59 | 25,89 | 27,95 | 61,24 | 60,21 | 63,50 | 66,58 | 77,07 | 68,87 |

|                                    |       |       |       |       |       |        |        |        |        |        |        |
|------------------------------------|-------|-------|-------|-------|-------|--------|--------|--------|--------|--------|--------|
| up to 8,5 kg                       | 15,19 | 22,95 | 19,21 | 27,13 | 29,39 | 63,09  | 62,06  | 65,35  | 68,64  | 79,94  | 71,17  |
| up to 9 kg                         | 15,19 | 22,95 | 19,21 | 27,54 | 29,80 | 64,73  | 63,91  | 67,20  | 70,69  | 81,59  | 78,05  |
| up to 9,5 kg                       | 15,63 | 23,95 | 19,83 | 28,77 | 31,24 | 66,38  | 65,56  | 69,26  | 72,75  | 84,46  | 80,35  |
| up to 10 kg                        | 15,63 | 23,95 | 19,83 | 29,18 | 31,65 | 68,23  | 67,41  | 71,11  | 74,60  | 87,55  | 82,64  |
| up to 11 kg                        | 16,08 | 24,95 | 20,44 | 31,44 | 33,91 | 71,31  | 70,49  | 75,22  | 94,74  | 94,12  | 87,24  |
| up to 12 kg                        | 16,52 | 25,95 | 21,06 | 32,88 | 35,55 | 73,57  | 72,75  | 77,68  | 97,82  | 97,41  | 91,83  |
| up to 13 kg                        | 16,96 | 26,94 | 21,47 | 34,32 | 36,99 | 75,63  | 75,01  | 80,15  | 100,90 | 100,70 | 98,71  |
| up to 14 kg                        | 17,41 | 27,94 | 22,09 | 35,76 | 38,64 | 77,68  | 77,27  | 82,61  | 103,99 | 105,22 | 103,31 |
| up to 15 kg                        | 17,85 | 28,94 | 22,7  | 37,20 | 40,07 | 79,74  | 79,53  | 85,29  | 107,07 | 108,51 | 110,19 |
| up to 16 kg                        | 18,29 | 29,94 | 23,32 | 38,64 | 41,72 | 81,79  | 81,79  | 87,75  | 110,15 | 111,80 | 117,08 |
| up to 17 kg                        | 18,74 | 30,94 | 23,94 | 40,07 | 43,36 | 83,85  | 84,05  | 90,42  | 113,23 | 116,32 | 121,67 |
| up to 18 kg                        | 19,18 | 31,93 | 24,55 | 41,51 | 44,80 | 86,11  | 86,52  | 92,89  | 116,32 | 119,61 | 128,56 |
| up to 19 kg                        | 19,63 | 32,93 | 24,96 | 42,95 | 46,44 | 88,16  | 88,78  | 95,56  | 119,61 | 124,13 | 135,45 |
| up to 20 kg                        | 20,07 | 33,93 | 25,58 | 44,39 | 48,09 | 90,22  | 91,04  | 98,03  | 122,69 | 127,41 | 142,33 |
| up to 21 kg                        | 20,51 | 34,93 | 26,2  | 45,83 | 49,53 | 92,27  | 94,74  | 102,55 | 127,00 | 134,40 | 149,22 |
| up to 22 kg                        | 20,96 | 35,93 | 26,81 | 47,27 | 50,97 | 93,92  | 97,21  | 105,01 | 130,09 | 137,69 | 156,11 |
| up to 23 kg                        | 21,4  | 36,92 | 27,43 | 48,50 | 52,40 | 95,56  | 99,67  | 107,69 | 132,96 | 140,98 | 165,29 |
| up to 24 kg                        | 21,84 | 37,92 | 28,05 | 49,94 | 54,05 | 97,21  | 101,93 | 110,15 | 136,05 | 144,27 | 172,18 |
| up to 25 kg                        | 22,29 | 38,92 | 28,46 | 51,38 | 55,49 | 99,05  | 104,40 | 112,82 | 139,13 | 147,55 | 179,06 |
| up to 26 kg                        | 22,73 | 39,92 | 29,07 | 52,82 | 56,93 | 101,93 | 106,66 | 114,88 | 142,01 | 150,84 | 185,95 |
| up to 27 kg                        | 23,17 | 40,92 | 29,69 | 54,25 | 58,36 | 103,58 | 109,12 | 117,55 | 145,09 | 154,13 | 192,84 |
| up to 28 kg                        | 23,62 | 41,91 | 30,31 | 55,49 | 59,80 | 105,22 | 111,39 | 120,02 | 148,17 | 157,42 | 197,43 |
| up to 29 kg                        | 24,06 | 42,91 | 30,92 | 56,93 | 61,24 | 107,07 | 113,85 | 122,69 | 151,25 | 160,71 | 206,61 |
| up to 30 kg                        | 24,5  | 43,91 | 31,54 | 58,36 | 62,68 | 109,33 | 117,55 | 126,59 | 155,98 | 165,23 | 211,2  |
| over 30 kg,<br>for every 1 kg      | 0,93  | 1,75  | 1,44  | 1,85  | 2,47  | 3,08   | 3,29   | 3,49   | 3,70   | 4,11   | 5,14   |
| Over 30 kg, one-<br>time surcharge | 7,60  | 7,60  | 7,60  | -     | -     | -      | -      | -      | -      | -      | -      |
| Delivery time,<br>days             | 5     | 5     | 5     | 5-6   | 5-6   | 5-6    | 5-6    | 9-12   | 9-12   | 9-12   | 8-12   |

**Tariff Zone Guide  
for «Global Freight Flex»**

|   |   |                             |  |   |
|---|---|-----------------------------|--|---|
| 1 | Moldova   | 8                           | 9  | 10  |
| 2 | Romania   | Canada, Mexico, Puerto Rico | Cyprus, Malta, Albania, Azores and Madeira, Spain (Ceuta), Faroe Islands, Gibraltar, Iceland, Turkey, Canary Islands, Greenland, Spain (Melilla), Armenia, Azerbaijan, Georgia, Israel, Kazakhstan, Kyrgyzstan, Tajikistan, Uzbekistan | Afghanistan, Saudi Arabia, Australia, Bahrain, Brunei, China, Philippines, Hong Kong, India, Indonesia, Japan, Jordan, Qatar, South Korea, Kuwait, Lebanon, Macao, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Singapore, Thailand, Taiwan, United Arab Emirates, Iraq, South Africa, American Samoa, Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Bangladesh, Barbados, Bermuda, Bhutan, Myanmar, Bolivia, Bonaire, Brazil, British Virgin Islands, Chile, Curaçao, Dominica, Dominican Republic, Egypt, Ecuador, Grenada, Guyana, Guadeloupe, Guatemala, Haiti, Honduras, Jamaica, Cayman Islands, Cambodia, Kenya, Colombia, Costa Rica, Laos, Lesotho, Martinique, Montserrat, Nepal, Nigeria, Nicaragua, Panama, Paraguay, Peru, El Salvador, Sri Lanka, Saint Barthélemy, U.S. Virgin Islands, Saint Lucia, Sint Maarten, Saint Vincent and the Grenadines, Suriname, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela, Vietnam, Algeria, Angola, Benin, Botswana, Burkina Faso, Burundi, Chad, Djibouti, Eritrea, Ethiopia, Fiji, Gabon, Gambia, Ghana, Guam, Guinea, Guinea-Bissau, Cameroon, Comoros, Republic of the Congo, Democratic Republic of the Congo, Liberia, Madagascar, Malawi, Maldives, Mali, Morocco, Mauritania, Mauritius, Mayotte, Mozambique, Namibia, Niger, New Caledonia, French Polynesia, Northern Mariana Islands, Réunion, Rwanda, Samoa, Senegal, Seychelles, Sierra Leone, Tanzania, Togo, Tunisia, Uganda, Ivory Coast, Cape Verde, Zambia, Zimbabwe |
| 3 | Poland  |                             |  |   |
| 4 | Czech Republic, Germany, Slovakia   |                             |  |   |
| 5 | Belgium, France, Netherlands, Luxembourg, Italy, Bulgaria, Denmark, Estonia, Lithuania, Latvia, Hungary, Spain, Finland, Croatia, Slovenia, Sweden, Greece, Ireland, Portugal |                             |  |   |
| 6 | United Kingdom  |                             |  |   |
| 7 | Bosnia and Herzegovina, Montenegro, Liechtenstein, North Macedonia, Norway, San Marino, Serbia, Switzerland, Guernsey, Jersey   |                             |  |   |

## ADDITIONAL INFORMATION

1. The tariff is valid from **October 8, 2025**, throughout the territory of Ukraine, except for: the Joint Forces Operation zone, areas of military action (regardless of whether war is officially declared or not), regions where terrorist acts have occurred and/or anti-terrorist operations are ongoing, temporarily occupied territories and settlements where Ukrainian state authorities are temporarily not exercising their powers, in accordance with the list established by the Cabinet of Ministers of Ukraine; and the Autonomous Republic of Crimea.
2. The tariff is indicated in **foreign currency**, namely in **EUR**, including VAT per shipment piece, and is converted at the **NBU exchange rate** on the date the **international express waybill (hereinafter – MEW)** is created.
3. The **Global Freight Flex** product is available exclusively for shipments where **both the sender and the recipient are legal entities**.
4. The tariff **does not include** the cost of customs duties, customs clearance, and other additional charges.
5. The tariff **includes the cost of address delivery and address pickup**.
6. Delivery times are indicated in **business days** from capital to capital and **do not include the pickup day**. The delivery times are **approximate** and cannot be considered strictly defined or guaranteed. They may differ from those indicated in the **MEW** or on the **Website**, and do not include: the day the **international express shipment (hereinafter – IES)** is handed over for transportation; weekends; official holidays; days when banking institutions are not operating; periods of delay related to security checks of shipments; customs clearance durations; or delays caused by circumstances beyond the control of LLC “NP Global” (hereinafter – the **Service Provider**).
7. For the calculation of delivery cost, the **greater value of actual or volumetric weight** of the shipment is applied. Weight is rounded **upwards**:
  - for pieces up to 30 kg — to the nearest value in the tariff table;
  - for pieces over 30 kg — to the next full kilogram.Maximum allowable dimensions: length – up to 120 cm, width – up to 80 cm, height – up to 69 cm.  
Maximum shipment weight – 68 kg.  
Maximum number of pieces per shipment – **1 piece**.
8. For the **USA** shipments weighing **up to 5 kg (inclusive)** are charged based on **actual weight**, regardless of volumetric weight. For IES shipments over 5 kg, the greater value of actual or volumetric weight is applied. Weight is rounded **upwards** to the nearest value in the tariff table.
9. Shipments to the USA are subject to a maximum declared value limit of 2,500 (two thousand five hundred) US dollars.
10. For all shipments to the United States of America carried out under Incoterms DDP, an additional charge of 10% of the declared customs value of the goods is applied to the base delivery cost and is payable by the Sender. In the event that the relevant customs duties are canceled by the competent authorities of the United States, the specified charge shall be refunded to the Sender upon their written request. Should new taxation rules for import shipments in the United States enter into force and remain in effect after August 29, 2025, the Company reserves the right to adjust the amount and procedure for applying the additional charge in accordance with the requirements of applicable U.S. legislation.
11. Volumetric weight formula: **length × width × height (cm) / 5000**, or **volume in m<sup>3</sup> × 200**.
12. In the event of an **unsuccessful delivery attempt** by the Service Provider due to incorrect and/or inaccurate data provided by the Customer, a **redelivery** may be performed by the Service Provider **for an additional fee**.
13. A detailed list of shipment contents considered as **documents**:
  - Plane tickets (issued/confirmed)
  - Annual reports, manuscripts, price lists, documents and contracts
  - Blueprints, computer printouts
  - Acts, diplomatic or personal mail
  - Completed invoices, technical instructions
  - Maps as part of business reports
  - Plans, drawings or photos as part of business reports
  - Visa applications
  - Electronic data carriers: USB drives, diskettes, disks (unlocked, without password protection)
14. For more detailed information, please contact us at:  
+38 044 490 52 16  
+38 067 252 16 16
15. All shipments must be **securely packed** in cardboard or other boxes suitable for **automated processing**. Shipments **without proper packaging** may not be accepted for transportation.
16. The Service Provider reserves the right to **change tariffs and other service conditions**. The most up-to-date information is available on the website: <https://nova.global> (hereinafter – the Website).
17. The shipment weight may be checked by a representative of the Service Provider and adjusted if it **does not match** the declared data. In such a case, the **delivery cost may be increased** based on the actual dimensions and weight. Upon request by the

Sender/Recipient, the Service Provider provides information regarding the cost adjustment resulting from control weighing. The control weight is recorded in the **MEW** by the Service Provider's employee.

18. The **return service** for shipments back to Ukraine is provided **only upon individual agreement**.
19. Please note that the **duty-free threshold** (the value of goods moved in international express shipments that are not subject to VAT) for goods imported into EU countries via international express shipments **has been reduced to 0 EUR**.
20. The Service Provider has the right to **revise the current tariffs** on the **first day of each month**.
21. Delivery **to/from the territory of Northern Cyprus** is **not provided**.

**"Global Freight Flex" Tariff (Import) for Legal Entities (EUR)**

| Areas          | 1   | 2   | 3   |
|----------------|-----|-----|-----|
| Delivery times | 5-7 | 6-8 | 8-9 |
| KG             |     |     |     |
| 0,5            | 60  | 77  | 80  |
| 1              | 61  | 78  | 84  |
| 2              | 62  | 82  | 90  |
| 3              | 64  | 84  | 92  |
| 4              | 66  | 86  | 93  |
| 5              | 67  | 87  | 96  |
| 6              | 67  | 88  | 98  |
| 7              | 68  | 88  | 100 |
| 8              | 69  | 89  | 101 |
| 9              | 70  | 90  | 102 |
| 10             | 71  | 91  | 105 |
| 11             | 74  | 94  | 109 |
| 12             | 74  | 95  | 115 |
| 13             | 75  | 95  | 122 |
| 14             | 76  | 96  | 128 |
| 15             | 77  | 97  | 135 |
| 16             | 78  | 98  | 141 |
| 17             | 78  | 99  | 147 |
| 18             | 79  | 99  | 154 |
| 19             | 80  | 100 | 160 |
| 20             | 81  | 101 | 167 |
| 21             | 83  | 103 | 173 |
| 22             | 84  | 104 | 179 |
| 23             | 85  | 105 | 186 |
| 24             | 85  | 106 | 192 |
| 25             | 86  | 106 | 199 |
| 26             | 87  | 107 | 205 |
| 27             | 88  | 108 | 212 |
| 28             | 89  | 109 | 218 |
| 29             | 89  | 110 | 224 |
| 30             | 90  | 110 | 231 |

#### ADDITIONAL INFORMATION

1. **The tariff is indicated in EUR** and is calculated using the exchange rate of the Ukrainian Hryvnia to EUR set by the National Bank of Ukraine on the date of service provision or acceptance of the MEV order. The tariff applies to imports into Ukraine.
2. **Shipments of cargo type with a maximum weight of up to 30 kg are accepted.** Up to 5 packages can be included within one shipment. Payment for each package is calculated separately. Additional charge for each subsequent package: Zone 1 – 25 EUR per additional package (from the second to the fifth), Zone 2-3 – 35 EUR per additional package (from the second to the fifth).
3. **Cargo dimensions:** Length – up to 119 cm, width – up to 69 cm, height – up to 59 cm. If these dimensions are exceeded or the shipment weight is over 30 kg, an additional fee of 55 EUR is charged. If the cargo exceeds standard limits, please contact us to clarify delivery options and tariffs via email at [info@nova.global](mailto:info@nova.global).
4. **To calculate the delivery cost, the greater value between actual and volumetric weight is used, rounded up.** For shipments up to 30 kg – to the nearest value in the table; for shipments over 30 kg – to the nearest 1 kg. Volumetric weight formula:  $\text{length} \times \text{width} \times \text{height (cm)} / 5000$ .
5. **Delivery times are indicated in working days from capital to capital** and do not include the day of pickup. They are approximate and not guaranteed. They may differ from those stated in the MEV or on the website and exclude: pickup day, weekends, official holidays, bank closure days, security check delays, customs clearance periods, and delays beyond the Provider's control.
6. **All shipments must be securely packed** in cardboard or other boxes suitable for automated processing. Shipments without proper packaging may be refused for transportation.
7. **Delivery from certain territories may incur additional charges or may not be available.** An additional fee and customs clearance charge (50 EUR) apply to Büsingen am Hochrhein, a special regime zone in Germany.
8. **The tariff includes transportation cost, pickup and delivery to the recipient's address,** as well as acceptance and issuance of the shipment at Nova Poshta branches. Customs duties, customs clearance fees, and other charges are not included.
9. **Payment for customs brokerage services, duties, taxes, and other administrative fees** is made in the country where customs clearance is performed. The amount is determined by the legislation of each country based on the contents and declared value of the shipment.
10. **Export declaration processing for import shipments is charged additionally.** The cost of EX1 processing is 45 EUR.
11. **By default, all cargo is considered stackable.** If the cargo requires careful and special handling, an additional fee of 155 EUR is charged (excluding VAT).
12. **LLC "NP Global" reserves the right to change tariffs and other service conditions.** Current information is available on the website <https://nova.global>.
13. **The company may revise the current tariffs on the first day of each month** if the official exchange rate of the Ukrainian Hryvnia to EUR changes by more than 5% from the rate set by the National Bank of Ukraine on the date the tariffs posted on the website take effect.
14. **The shipment weight may be verified by a representative of LLC "NP Global"** and adjusted if it does not match the declared weight. Consequently, the delivery cost may also be increased according to the actual dimensions and weight of the shipment.
15. **Additional charges indicated in foreign currency are converted** at the NBU exchange rate on the date of MEV creation.

## "Global Freight Flex" Tariff (Import) for Legal Entities (EUR)

Tariff zone directory

| 1           |                       |
|-------------|-----------------------|
| Austria     | Germany* <sup>7</sup> |
| Belgium     | Poland                |
| Latvia      | Slovakia              |
| Lithuani    | Slovenia              |
| Luxembourg  | Hungary               |
| Netherlands | Czech Republic        |

| 2                    |          |
|----------------------|----------|
| Bulgaria             | Portugal |
| United Kingdom       | Romania  |
|                      | Croatia  |
| Denmark              | Finland  |
| Estonia              | France   |
| Spain * <sup>7</sup> | Sweden   |

| 3           |
|-------------|
| Switzerland |
| Italy       |
| Serbia      |



**Pallet Delivery Tariff for non-resident legal entities\***  
(Tariff in EURO)

| Actual weight up to, kg    | up to 250 kg | up to 500 kg | up to 750 kg | up to 1000 kg |
|----------------------------|--------------|--------------|--------------|---------------|
| Pallet area, square meters | 0.49         | 0.99         | 1.49         | 2.00          |
| Dimensions up to, m        | 0,8×0,6×1,7  | 1,2×0,8×1,7  | 1,2×1,0×1,7  | 1,2×1,0×1,7   |
| Poland                     | 109          | 185          | 261          | 348           |
| Republic of Moldova        | 130          | 261          | 391          | 522           |
| Czech Republic             | 152          | 261          | 370          | 478           |
| Lithuania                  | 174          | 304          | 457          | 609           |
| Latvia                     | 174          | 326          | 478          | 652           |
| Estonia                    | 196          | 348          | 500          | 674           |
| Slovakia                   | 217          | 359          | 543          | 717           |
| Romania                    | 239          | 478          | 717          | 957           |
| Italy                      | 391          | 543          | 696          | 870           |
| United Kingdom             | 413          | 609          | 826          | 1 043         |

**\* The Tariff applies to legal relations governed by the Contractual Relationship between NP Global LLC and non-resident legal entities.**

- Shipments that are not placed on pallets marked with IPPC 15 will not be accepted for shipment.
- The tariff is valid from April 01, 2025 throughout the territory of Ukraine, except for: the area of the Joint Forces Operation, military operations (whether or not war is declared), areas where terrorist acts have occurred and/or anti-terrorist operations are underway, temporarily occupied territories and settlements where the state authorities of Ukraine do not exercise or do not fully exercise their powers, according to the list established by the Cabinet of Ministers of Ukraine; the Autonomous Republic of Crimea.
- Pallet delivery to Poland is possible only to cargo departments, for other countries, address delivery is also available.
- If you send more than one pallet, the tariff is calculated for each pallet separately, but not more than 5 pallets per shipment.
- The tariff includes the cost of transportation, as well as receiving and delivering the shipment at Nova Post offices, excluding the cost of customs duties, customs clearance and other payments.
- Payment for customs brokerage services, duties, taxes and other administrative fees is made in the country of customs clearance. The amount of customs duties, taxes, and administrative fees is determined by the laws of each country, depending on the contents and declared value of the shipment.
- Shipment processing is available only for business customers through a personal manager.