



PUBLIC AGREEMENT

for Legal Entities and Individual Entrepreneurs Joining the Discount Program

Revision No. 09.26-1 dated 07.09.2026

Section 1. General Provisions

- 1.1. This public agreement on the participation of legal entities and individual entrepreneurs in the Discount Program (hereinafter referred to as the "**Agreement**") is an official offer (public offer) of Limited Liability Company "Nova Poshta Global" (hereinafter referred to as the "**Contractor**") to conclude this Agreement under the terms set forth herein.
- 1.2. Participation in the discount program (hereinafter referred to as the "**Program**") is available to legal entities and individual entrepreneurs (hereinafter referred to as "**Participants**") who use the Contractor's international express delivery services under the Global Delivery and Global Delivery Econom products.
- 1.3. The Agreement is concluded by means of an unconditional and full accession of the Participant to this Agreement and acceptance of all its essential terms without signing a hard copy, and has legal force in accordance with Articles 633 and 634 of the Civil Code of Ukraine.
- 1.4. The Agreement is published on the website <https://nova.global/> (hereinafter referred to as the "Website") with open access and in a manner that ensures every interested person can familiarize themselves with its content.

Section 2. Terms of Participation in the Program

- 2.1. Participation in the Program is not automatic for all clients of the Contractor. To connect to the Program, the Participant must contact the Contractor's Customer Support Department in any convenient way, including:

Tel.: +38 044 490 52 16

Email: info@nova.global

A written application is not a mandatory condition for connection — verbal agreement of the Participant is sufficient. The Participant is considered connected to the Program from the moment the connection is confirmed by a manager of the Customer Support Department.

- 2.2. A request for connection can be submitted at any time during a calendar month. The volume of services actually received by the Participant in the month of joining the Program

is taken into account by the Contractor when calculating the discount applied in the following calendar month, pursuant to Section 3 of this Agreement.

- 2.3. The discount under the Program is provided to the Participant based on the total cost of international express delivery services under the Global Delivery and Global Delivery Econom products provided to the Participant under international express waybills that have received one of the final statuses ("Delivered", "Disposed of", "Returned") in the reporting calendar month. The calculation is based on shipments actually performed by the Participant and accepted by the Contractor.

Section 3. Discount Amount and Application

- 3.1. The amount of the discount is determined depending on the total cost of the Participant's services specified in Clause 2.3 of this Agreement, according to the scale provided in Clause 3.4 of this Agreement.
- 3.2. The Contractor recalculates the discount on a monthly basis.
- 3.3. The Participant receives the corresponding service discount in the following calendar month, provided that the service cost thresholds specified in the table of Clause 3.4 of this Agreement are reached.
- 3.4. The Contractor calculates the cost of the Participant's services for the reporting calendar month and determines the discount amount that will be effective in the following calendar month during the period from the 1st to the 10th day of the month following the reporting month. The discount is valid for one calendar month and is automatically applied by the Contractor when calculating the cost of services in UAH. The discount percentage is determined according to the following scale:

Discount	From, UAH	To, UAH
3%	10 000	30 000
5%	30 001	50 000
8%	50 001	150 000
10%	150 001	Unlimited

Section 4. Payment Terms

- 4.1. Payment for the services to which the Participant has been granted a discount is made via cashless transfer based on an invoice issued by the Contractor once a month. The invoice is issued at the end of the reporting calendar month and uploaded to "Vchasno", "M.E.Doc", or similar systems.

- 4.2. The discount applies to international express waybills that have received a final status in the reporting period. The final statuses are considered to be "Delivered", "Disposed of", and "Returned". The invoice for the reporting period is generated by the Contractor taking into account the discount determined in accordance with Clause 3.3 of this Agreement.
- 4.3. The Contractor reserves the right to adjust the discount amount in case of errors or inaccuracies found in calculating the volume of the Participant's shipments. International express waybills for which the Participant has been compensated (for example, in case of loss or damage to the shipment after assigning a final status to the waybill) are not taken into account when calculating the discount.
- 4.4. The Contractor has the right to suspend or cancel the discount in the presence of overdue debt of the Participant for previously rendered services — until such debt is fully settled.

Section 5. Withdrawal from the Program

- 5.1. The Participant has the right to withdraw from participation in the Program at any time by contacting the Customer Support Department.
- 5.2. In case of withdrawal, all discounts granted to the Participant prior to the moment of withdrawal remain valid until the end of the calendar month in which the notice of withdrawal was received.

Section 6. Final Provisions

- 6.1. The Contractor has the right to unilaterally amend the terms of this Agreement. Amendments shall take effect from the moment of their publication on the Website. The current version of the Agreement is always available on the Website <https://nova.global/>, and Participants are advised to independently check the effective version.
- 6.2. All disputes arising during the execution of this Agreement shall be resolved through negotiations, and in case of failure to reach an agreement — in accordance with the effective legislation of Ukraine.

Contractor's Details

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